

SCREENING LIST

Education in Tourism Services – Bath, springs, lagoons

The aim of filling out this screening list is to enable you to make an initial assessment of whether you are eligible for a validation of prior learning (VPL) assessment. The result is an indication of whether there is reason to consider the next steps in the assessment process with a consultant.

Employees who work at baths, springs, lagoons (bathing profession) must be able to work independently and in an orderly manner. The prerequisites for the VPL are that you have considerable skills, and you need to be at least 23 years old and have a minimum of 3 years of work experience in the field.

It is not necessary to have knowledge of all aspects to be eligible for a VPL assessment.

Proficiency criteria are divided into categories displayed in the scale below.

1	Little knowledge/ skills
2	Some knowledge/ skills
3	Good knowledge/ skills
4	Vast knowledge /skills

At the end of the screening list there is a text box where you can add items or further explain your skills.

Name			
Age		Years of job experience in tourism	

Bath, springs, lagoons				
Bathing areas	1	2	3	4
I know				
– the impact of environmental factors and accidents on occupational safety and health and cleaning				
– the value of keeping the pH level of bathing water within limits				
– possible hazards of hot and cold baths				
I can				

- comply with quality criteria for hygiene				
- explain the main chemicals used in the treatment of bathing water				
Topology and natural conditions	1	2	3	4
I know				
- the culture and main characteristics of a community in my area				
- main destinations visited by travellers in my region				
- climate, natural conditions and history of the local environment and four regions in Iceland				
Languages	1	2	3	4
I can				
- communicate in <u>Icelandic</u> about familiar topics				
- communicate in <u>English</u> about familiar topics				
- communicate in writing in <u>Icelandic</u>				
- communicate in writing in <u>English</u>				
Environmental issues and safety	1	2	3	4
I know				
- the primary concepts related to sustainability and environmental issues				
- the main allergens and major pathogenic micro-organisms				
- rights and obligations of tourism workers				
I can				
- prioritize tasks according to importance				
- identify potential hazards in the environment and deal with them				
- prevent cross-contamination of food and prevent contamination				
Service provision skills	1	2	3	4
I know				
- provide quality service in accordance with customer wishes and processes				
- respond appropriately to suggestions and complaints				
- use main programs, technology and hardware useful in the tourism sector				
- methods to plan and increase having oversight				
Safety issues in bathing areas	1	2	3	4
I know				
- what is included in safety plans, emergency and contingency plans for bathing areas				
- what is involved in activation of an evacuation plan				
- hazards in pools, pool areas and opaque water				
- the symptoms and consequences of hypothermia and excessive exposure to hot water				
- the importance of water quality and their measurements				
I can				
- use first aid and a defibrillator				
- patrol restricted (pool) areas and respond to mishaps and danger				

Anything else you would like to add:

The next step is to contact a counsellor for guidance about what you do next. A counsellor can, among other things, find out when and if VPL is about to begin for those who work in baths, springs, lagoons.

Good luck.